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What is this?

Welcome! You've been given access to **The Pond** — a personal streaming service run by Hayden. Think of it like a private Netflix: movies and TV shows you can stream to your TV, phone, tablet, or computer, plus a way to request things that aren't in the library yet.

A few things that make it different from Netflix:

- **It's free.** It runs on Hayden's own equipment at his house. Nobody pays for anything, and nothing here is trying to sell you something.
- **It's personal.** The library is curated — and if something you want isn't there, you can request it and it usually shows up on its own (see the *Requesting Stuff* book).
- **It's one house, not a data center.** It's fast and reliable, but it lives on home internet. Once in a while things hiccup. The *Help & FAQ* book covers what to do when they do.

The two websites you'll use:

What	Where
Watch	https://jellyfin.theduckynerdball.com
Request	https://requests.theduckynerdball.com

Same username and password works on both.

Getting access

Access is by account — there's no sign-up button. **Ask Hayden** ([CONTACT]) and he'll create a username and password for you.

Once you have it:

1. Go to <https://jellyfin.theduckynerdball.com> in any browser.
2. Sign in with the username and password Hayden gave you.
3. That's it — start browsing. For the nicer experience on a TV or phone, see the *Watching Movies & Shows* book for the free apps.

Your account remembers your watch progress, your watchlist, and where you left off in a series — across every device you sign into.

If you ever forget your password, there's no reset email — just ask Hayden to set a new one.

House rules

Short list, honor system:

1. **Don't share your login.** Accounts are per-person. If someone else in your house wants in, ask — additional accounts are easy to make.
2. **Be patient with requests.** New requests usually arrive on their own within minutes to hours. Requesting the same thing repeatedly doesn't speed it up.
3. **Say something when it's broken.** If a movie won't play or looks wrong, tell Hayden ([CONTACT]) — it's usually a quick fix, and he'd rather know than have you silently give up.
4. **Expect the occasional outage.** If nothing loads at all, the house internet or the server is probably having a moment. Check back in a bit; if it's been down for many hours, feel free to ping Hayden.
5. **Keep it in the friend group.** Please don't post the website addresses publicly or hand them around beyond people Hayden knows.