

Requesting Stuff

How to add movies and shows to the library yourself.

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How to request movies & shows

Want something that isn't in the library? You can add it yourself — no need to ask anyone.

1. Go to **<https://requests.theduckynerdball.com>**
2. Sign in with the **same username and password** you use for watching.
3. Search for the movie or show.
4. Click **Request**. For TV shows, you can pick specific seasons or all of them.

That's genuinely it. The system takes over from there: it finds the best available copy, downloads it, and files it into the library automatically. You don't need to do anything else — it even shows up under the same title you requested, usually within minutes to a few hours.

What the statuses mean

After you request something, it shows a status:

Status	What it means
Requested / Pending	Waiting for approval (usually automatic and fast)
Processing	The system found it and is downloading — almost there
Available	It's in the library — go watch it

Typical timing: most things arrive within minutes to a few hours.

When it takes longer — and why:

- **Brand-new releases:** a movie that's still in theaters (or just left them) may not exist yet in good quality. The system keeps watching for it and grabs it automatically when a proper copy appears — sometimes weeks later. Your request isn't lost.
- **Very old or obscure stuff:** rare films, foreign releases, and deep-catalog TV sometimes just can't be found. If something sits unfilled for a long time, mention it to Hayden — occasionally he can find it another way.

Request etiquette

A few asks, to keep things running smoothly:

1. **Check the library first** — the search on the requests site shows a "available" badge if it's already there.
2. **Big shows: a season at a time** is kinder than requesting fifteen seasons of something you might not finish. You can always request the next season the moment you finish one.
3. **Don't re-request.** Once is enough — the system doesn't work faster if asked twice. If something's stuck on Processing for more than a day, that's worth telling Hayden about instead.
4. **Anything goes, within reason.** Movies and TV are what the system handles. If you're after something unusual (a specific edition, a documentary series, anything weird), just ask Hayden directly.